Nepal College of Travel & Tourism Management
Pre-semester Exam 2016
Time: 3hrs F.M: 60
BTM/ Semester-3/ Air Travel Operations - A

Candidates are required to answer the questions in their own words as far as practicable.

Section-A

Brief Answer Questions

1. What is STCR?
2. What is DNOJ?
3. Decode the following:
   ISB    AUD    ZA
4. Find EMS if given MPM=5320, TPM=6000 and EMA=500.
5. Given in fare calculation NUC=3200.60, EMS=15M and HIP=3500.75, Find AF.
6. Define Denied boarding.
7. Define Assembly point.
8. Define Re-booking.
9. Define CTM plus up.
10. What is PTA?

Group-B

Short Answer Questions

11. Write Short notes on:-
    a. Arrival formalities at Airport
    b. Application of Mileage principle
12. Write about the international civil aviation history.
13. Differentiate between Normal Fares and Special Fares
14. Why Backhaul Check is carried out for one way journey? Mention the procedure of BHC.
15. Flight QF291 flying from MEL (GMT+1000) with standard time of departure of 1900 Local time on 10 MAR 2016 departing to MNL (GMT+0800) has its flying hours of 08 hours and 30 minutes. What would be the standard time of arrival of QF291 at MNL in its local time?
16. Write about different types of journey specifying unique character of each of the type.

Group-C

Comprehensive Answer Questions

17. Define Global Indicators. What are its various types?
18. Interpret the given TAT entry:-
   TAT entry ROM BB MAD CC NYC DD CCS EE LPB M1537.79
   FF BUE GG ROM M ROMBUE1615.40P ROMBUE77.61
   NUC3230.80END ROE1.117814

The End
Nepal College of Travel & Tourism Management
Pre-semester Exam 2016

Time: 3hrs F.M: 60

BTTM/Semester-3/ Air Travel Operations - B

Candidates are required to answers the questions in their own words as far as practicable.

Section-A

Brief Answer Questions (10 X 1 = 10)

1. Write about DEPA?
2. Write about GMT and time zones?
3. Define term WCHR, WCHS and WCHC.
4. Define term BHD.
5. Decode the following: HYD EUR AE QF
6. Find EMS if given MPM=7000, 320, TPM=7770 and EMA=700.
7. Find out origin to destination low fare in calculation of Back haul
   Check if OWM is 2790.00 and origin to stopover high fare is 2545.00
9. Define Upgrade of class.
10. Define Stand-by.

Group-B

Short Answer Questions (6 X 5 = 30)

11. Write in details about Add-ons.
12. “ICAO is one of the important international organizations for air
    travel industry.” Discuss the statement in regards with roles and
    objectives of ICAO.
13. Write short notes on:-

Group-C

Comprehensive Answer Questions (2 X 10 = 20)

14. Define mixed class journey. Define the procedure of carrying out
    the fare calculation of mixed class journey
15. If a Local Time at Nepal (GMT +0545) is 0500, Find the current
    time of Istanbul (GMT +0230), BKK (GMT +0700), and RIO (GMT -
    0400). Also find the time difference between BKK and RIO.
16. Write about the anatomy of journey.

The End
Candidates are required to answer the questions in their own words as far as practicable.

Section-A

Brief Answer Questions (10 X 1 = 10)

1) Write any two advantages of Tailor Made Tour Package.

2) What are the adventure activities of air based tourism package?

3) How itinerary helps to make a tourism package a tangible product?

4) How you deal with client complain?

5) “Winner takes all” is a traditional approach of negotiation. Yes or No?

6) Define tailor made itinerary?

7) What is a catalog?

8) Write down the types of brochure on the basis of content.

9) What are the tips for writing content on brochure?

10) Who is a tour operator?

Group-B

Short Answer Questions (6 X 5 = 30)

11) Hotel tariff depends on various elements. Describe all the elements.

12) “Tour package is arranged for the individual who wants to travel.” Define term with the importance of package tour.

13) What are the different points which have to be considered while preparing an itinerary?

14) Define tour cost with various components.

15) Describe the various types of hotel rooms. Also calculate the single supplement when the rate of double room and single room are USD 130 and USD 90 respectively.

16) List out the various types of tour brochure.

Group-C

Comprehensive Answer Questions (2 X 10 = 20)

17) Point out the various style of negotiation; also describe the stages of negotiation.

18) “Tour operator combines tour and travel components to create holiday” Elaborate the statement with quality and role of Tour operator.

The End
Candidates are required to answers the questions in their own words as far as practicable.

Section A

Brief Answer Questions (10 X 1 = 10)

1) Write any two points which has to be considered while preparing readymade tour package.

2) What are the elements of adventure tourism?

3) What is the first element of tour itinerary?

4) What does it mean when a complaint is made?

5) What is a contract?

6) What is a tariff?

7) Brochure increases the awareness in the public eyes. How?

8) Write down the types of brochure on the basis of format.

9) Define the term tour brochure.

10) Who is known as the father of travel agency?

Group B

Short Answer Questions (6 X 5 = 30)

11) Define various types of tour packages.

12) Write down all the special features of the transportation tariff in Nepal.

13) “Travel agencies produce the tourism product which is an itinerary” Define with its importance.

14) List out the points to be considered while preparing readymade and tailor made tour package.

15) Tourism product depends on various factors. Describe all the factors which affect the tour cost.

16) Define tour brochure with its importance.

Group C

Comprehensive Answer Questions (2 X 10 = 20)

17) Define the term contract along with its importance.

18) List out the brief history of tour package.

The End
Qqn.1. Ecrivez en français.
   a) Where do you work?
   b) How many languages you speak?
   c) Are you married?
   d) Where do you come from?
   e) What is your profession?
   f) What is your nationality?
   g) Where do you live?
   h) How old are you?
   i) What is your name?
   j) How are you?

Qqn.2. Ecrivez cinq professions.

Qqn.3. Complétez avec l’article défini ou indéfini (un, une, des, le, la, l’ ou les).
   a. C’est---------- bon étudiant de français.
   b. Il y a aussi --------- cadeaux pour ma famille.
   c. Je veux --------- pizza, s’il vous plaît.
   d. --------- stylo est noir.
   e. --------- femme est très belle.

Qqn.4. Ecrivez les nombres suivants en lettres.
   a) 87
   b) 150
   c) 320
   d) 425
   e) 580

Qqn.5. Ecrivez cinq phrases en utilisant "est-ce que"

Qqn.6. Complétez avec les adjectifs possessifs.
   a. Quelles sont --------- idées ?
   b. Il parle avec --------- ami.
   c. Où sont --------- familles ?
   d. Est-ce que vous aimez --------- sœur ?
   e. --------- montre est très jolie.

Qqn.7. Ecrivez cinq pays et cinq nationalités.

Qqn.8. Ecrivez une lettre à votre ami(e).

Qqn.9. Lisez le texte et répondez aux questions suivantes.


Questions:
   a) Comment s'appelle le Monsieur?
   b) Quel âge a-t-il?
   c) Quelle est sa profession?
   d) Qu'est-ce que ses parents font?
   e) Est qu'il a des frères et des sœurs?
Candidates are required to answer the questions in their own words as far as practicable.

Qqn.1. Ecrivez en français.
   a) How are you?
   b) What is your name?
   c) How old are you?
   d) Where do you live?
   e) What is your nationality?
   f) What is your profession?
   g) Where do you come from?
   h) Are you married?
   i) How many languages do you speak?
   j) Where do you work?

Qqn.2. Ecrivez les nombres suivants en lettres.
   a) 77
   b) 250
   c) 420
   d) 625
   e) 780

Qqn.3. Ecrivez cinq pays et cinq nationalités.

Qqn.4. Complétez avec les adjectifs possessifs.
   a. Quelle est -------- nationalité ?
   b. Elle travaille avec --------- père.
   c. Les touristes donnent -------- billets à l’agence.
   d. Est-ce que tu aimes -------- petite sœur?
   e. -------- livre français est très cher.

Qqn.5. Ecrivez cinq professions.

Qqn.6. Complétez avec l’article défini ou indéfini (un, une, des, le, la, l’ ou les).
   a. C’est--------- belle fille.
   b. Il y a aussi --------- chocolats pour mes amies.
   c. Elle veut acheter -------- voiture.
   d. -------- aéroport est près d’ici.
   e. Il y a ------- bon restaurant japonais.

Qqn.7. Ecrivez cinq phrases en utilisant "est-ce que"

Qqn.8. Lisez le texte et répondez aux questions suivantes.

Questions:
   a) Comment s'appelle le Monsieur?
   b) Quel âge a-t-il?
   c) Quelle est sa profession?
   d) Qu'est-ce que ses parents font?
   e) Est qu'il a des frères et des sœurs?

Qqn.9. Ecrivez une lettre à votre ami(e).
Candidates are required to answer the questions in their own words as far as practicable.

1. Make the sentences using the following word

a. 要 yào    b. 学习 Xuéxí    c. 说 Shuō    d. 很好 hěn hǎo
   e. 多少 Duōshǎo

2. Translate into Chinese pinyin

   a. Are you thirsty?
   b. What do you want?
   c. Do you have a pen?
   d. This is my whole classmate picture.
   e. Are they student or not?
   f. Which one is good?
   g. This book is very cheap.
   h. What month and year is this.
   i. This is white color.

3. Fill in the blanks

   (shuō, xiàng, lái, dōu, xiè, shíhòu)

   1. Shuí --------qù zhōngguó
   2. Nǐ ------Xuéyuàn shénme shíhòu
   3. Nǐ huì-------- zhōngguó
   4. Shénme ---------- shì nǐ de shēngrì?
   5. Nǐ kěyí -------------- Hànzì ma.

4. Read the paragraph and answer the Question. (Yes: √ No: ×) & fill in the blanks.


(Yes: √ No: ×)

6. a. Méitiān zhōngwǔ wǒ qù tūshū guǎn . (   )
    b. Wǒ xǐhuān zúqí . (   )
    c. wǒ bu qù wāimián gēn péngyǒu wān. (   )
    d. Wǒ yǒu hén duō péngyǒu . (   )
    e. wǒ yǒu yīgè dìdì hé yīgè jiějiě . (   )
    f. Wǒ yǒu nǚ péngyǒu. (   )

Fill in the blanks.

   a. Wǒ ------ riběn de péngyǒu.
   b. wǒ qù tūshū guǎn kàn ------.
   c. wǒ de -------- shì dàxuéshēng.
5. Correct the sentences (put the following words in right order and from a sentence)

1. Bàba Wǒ shì de lǎoshī.
2. Wǒ tīng hěn. yǐnyuè. xǐhuān
3. Nǐ Wǒ gāoxìng rěnshí hěn.
4. ì yǒu yǒu shǒujī méi
5. ò pí jiàn dàyǐ yǒu yī

6. Translate into English.

a. Nǐ yǒu Cìdiǎn ma?
b. Míngtiān tā qù nǎr xuéxí hànỳǔ
c. Wǒ qù yínháng huànqián.
d. Zhè shì shuí de shū
e. Nǐ yǒu duōshǎo ge péngyou?

7. Write the Chinese character of given English word
a. Our  b. You (pl.)  c. Go  d. Her  e. They are

Write the Chinese character of given number.

a. 23  b. 89  c. 568  d. 1009  e. 342

8. Write about your Family & your hobby at least 12 sentences.
Nepal College of Travel & Tourism Management
Pre-Semester Exam 2016

Time: 3hrs
F.M: 60

BTM/SEMESTER-3/ Chinese Language-B

Candidates are required to answer the questions in their own words as far as practicable.

1. Make the sentences using the following word

b. 来 Lái
c. 写 Xiě
d. 忙 Máng
e. 做 Zuò

2. Translate in to Chinese pinyin

k. Are you Hungry?
l. This is my book.
m. This is a university.
n. This is my whole family picture
o. Do you like to visit place?
p. Are they teacher or not?
q. Which one is cheap?
r. This book is very expansive.
s. What date and day is today.
t. Chinese language is very difficult

3. Fill in the blanks

( qù, dú, dōu, suì, mǎi, yào)

a. Nǐ kěyǐ --------------- Hánzi ma
b. Nǐ yào------- tūshūguǎn ma?
c. Wǒ shì 20 ------ le
d. Wǒ xiǎng----------yí jiàn dàyǐ
      e. wǒmen -------shì xuéshēng.

4. Read the paragraph and answer the Question. (Yes: √ No: ×) & fill in the blanks.  


(Yes:√ No:×)

6

a. Wǒ de jiā yǒu sì gè rén: Bàba, māmā, mēimei hé wǒ. (  )
b. wǒ fùqīn yě bùshì nàme mángyú gōngzuò. (  )
c. Mǔqīn zuò zài jiālǐ zuò jiāwù. (  )
d. Wǒ gēgē yǒu yīgè háizi. (  )
e. Jí wǒ jiējiē yěshì dàxuéshēng. (  )
f. Wǒ méiyǒu nǚ péngyǒu. (  )

Fill in the blanks.

4

a. Wǒ------hěnduō wàiguó péngyǒu.
b. wǒ mēimei de nán péngyǒu shì------.
c. Gēgē de qīzi yě------
d. Wǒ mēimei zhēngzài yánjiǔ------yǔyán.

5. Correct the sentences(put the following words in right order and from a sentences)  

5

a. bú shì lāoshī shì tāmen
b. Shi zhàngfū wǒ tā de
c. duōshào yī shū běn qián
6. **Translet in to English.**

a. Nǐ yǒu wèntí ma?
b. wǒ xuéxí hànyǔ
c. duìbùqǐ, wǒ méiyǒu.
d. Zhè shì zhōngguó de shū
e. Yínháng lí zhèr yuǎn,bù yuǎn ?

7. **Write the Chinese character of given English word.**

b. We

c. You are

d. Her
e. They

8. **Write the Chinese character of given number.**

b. 99
c. 876
d. 1002
e. 432

9. **Write about your class room & Chinese language study at least 12 sentences.**
Candidates are required to answer the questions in their own words as far as practicable.

**Group “A”**

**Brief Answer Questions** [10*1=10]

1. Mention the two pillars of ecotourism.
2. Write in a sentence about ecotourism education.
3. What is Blue Flag (Europe) award?
4. What are different types of natural resources?
5. Name two categories of protected areas as per IUCN.
6. What are different forms of sustainable tourism?
7. What is 3S tourism?
8. How is leakage occurred in tourism?
9. Name two national parks of Nepal.
10. What are the determinants of global growth of ecotourism?

**Group “B”**

**Short Answer Questions** [6*5=30]

11. Explain the environmental impact of ecotourism.
12. What are the different characteristics of ecotourists?
13. Show the relationship between ecotourism and sustainable tourism.
14. Explain the role of stakeholders in ecotourism planning and policy.
15. How biodiversity can be conserved? Explain different approaches with diagram.
16. Write an essay on 'ecotourism and indigenous community'

**Group “C”**

**Comprehensive Answer Question** [2*10=20]

17. 'Least developed countries can be highly benefited from ecotourism'. Justify the statement with example.
18. Explain the ecotourism guidelines for the tour operators.

**Group “A”**

**Brief Answer Questions** [10*1=10]

1. Mention any two types of ecotourism.
2. When and how was ecotourism evolved?
3. Write about Green Globe award.
4. When and where was the first national park of the world established?
5. What are the five fundamental functions of ecotourism?
6. What is trekking?
7. Mention two negative impacts of ecotourism in a society.
8. What is the main difference between In Situ and Ex Situ conservation?
9. Name two wildlife reserves of Nepal.
10. What is meant by non-renewable resources?

**Group “B”**

**Short Answer Questions** [6*5=30]

11. Explain the economic impacts of ecotourism.
12. What is meant by eco-labeling?
13. Show the relationship of ecotourism with alternative tourism.
14. Explain how governance helps in ecotourism policy and planning.
15. Write a note on ecosystem management.
16. Write an essay on ‘ecotourism in development perspective’

**Group “C”**

**Comprehensive Answer Question** [2*10=20]

17. 'Ecotourism is not only the preservation of ecosystem but also the preservation of the local culture'. Justify the statement
18. “Elucidate the ecotourism guidelines for the travellers.
Candidates are required to answers the questions in their own words as far as practicable.

9. Make the sentences using the following word 5
   c. 要 yào   b. 学 Xuéxí   c. 说 Shuō   d. 很好 hěn hǎo
   e. 多少 Duōshào

10. Translate in to Chinese pinyin
   10
   u. Are you thirsty?  v. What do you want ?
   w. Do you have a pen ?
   x. This is my whole class mate picture.
   y. Do you like to travel place?
   z. Are they student or not?
   aa. Which one is good?
   bb. This book is very cheap.
   cc. What month and year is this.
   dd. This is white color.

11. Fill in the blanks 5
   (shuō , xiàng, lái, dōu, xiě, shíhòu )
   1. Shuí  -------qù zhōngguó
   2. Nǐ -----Xuéyuàn shénme shíhòu
   3. Nǐ huí------- zhōngguó
   4. Shénme ----------- shì nǐ de shēngrì?
   5. Nǐ kěyǐ -------------- Hánzì ma.

12. Read the paragraph and answer the Question. (Yes: √ No: ×) & fill in the blanks.


(Yes: √ No: ×)

6
   a. Měitiān zhōngwǔ wǒ qù tūshū guǎn . ( )
   b. Wǒ xīhuān zǔqìū . ( )
   c. wǒ bù qù wàimìng gěn pénghòu wán . ( )
   d. Wǒ yǒu hén duō pénghòu . ( )
   e. wǒ yǒu yīgè dìdì . ( )
   f. Wǒ yǒu nǚ pénghòu . ( )

Fill in the blanks.

4
   a. Wǒ ----- riběn de pénghòu.
   b. wǒ qù tūshū guǎn kàn -------.
   c. wǒ de -------- shì dàxuéshēng.
13. Correct the sentences (put the following words in right order and from a sentences)

   7. Wǒ tīng hěn. yīnyuè. xǐhuān
   8. Nǐ Wǒ gāoxìng rènshì hěn.
   9. ì yǒu yǒu shǒujī méi
   10. ò pí jiàn dàyī yǒu yǐ

14. Translet in to English.

   5

   a. Nǐ yǒu Cídiǎn ma?
   b. Míngtiān tā qù nǎr xuéxi hàn̄yǔ
   c. Wǒ qù yínháng huànqián.
   d. Zhè shì shuí de shū
   e. Nǐ yǒu duóshǎo ge péngyou?

15. Write the Chinese character of given English word

   c. Our  b. You (pl.)  c. Go  d. Her  e. They are

Write the Chinese character of given number.

   c. 23  b. 89  c. 568  d. 1009  e. 342

16. Write about your Family & your hobby at least 12 sentences.

***

(Yes: √ No: ×)

6
a. Wǒ de jiā yǒu sì gè rén: Bāba, māmā, mèimei hé wǒ. ( )
b. Wǒ fùqīn yě bùshì nàme mángyú gōngzuò. ( )
c. Mǔqīn zuò zài jiālǐ zuò jiāwù. ( )
d. Wǒ gēgē yǒu yīgè háizi. ( )
e. Jí wǒ jiějiě yě shì dàxuéshēng. ( )
F. Wǒ méiyǒu nǚ péngyǒu. ( )

Fill in the blanks.

4

a. Wǒ----hěnduō wàiguó péngyǒu.
b. Wǒ mèimei de nán péngyǒu shì-----.
C. Gēgē de qīzi yě-----
d. Wǒ mèimei zhèngzài yánjiū-----yǔyán.

14. Correct the sentences(put the following words in right order and from a sentences) 5

f. bù shì làoshī shì tāmen
g. Shi zhāngfū wǒ tā de
h. duōshao yī shū běn qián
i. hǎo làoshī záoshang
j. kàn nǐ xǐhuān diànyǐng ma?

15. Translet in to English. 5

a. Ni yǒu wèntí ma?
b. wǒ xuéxí hán yǔ
c. duìbùqǐ, wǒ méiyǒu.
d. Zhè shì zhōngguó de shū
e. Yínháng lí zhèr yuǎn, bù yuǎn?

16. Write the Chinese character of given English word 6

d. We
b. His

c. You are
d. Her
e. They

17. Write the Chinese character of given number. 6

d. 99
b. 79

c. 876
d. 1002
e. 432

18. Write about your class room & Chinese language study at least 12 sentences. 10

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